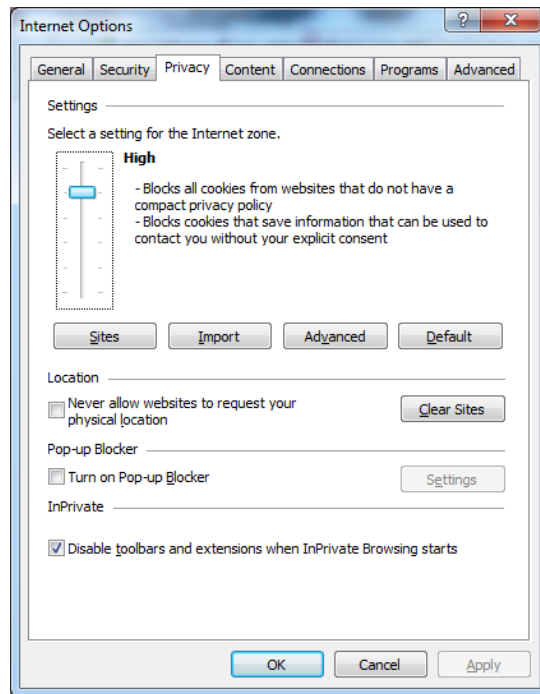
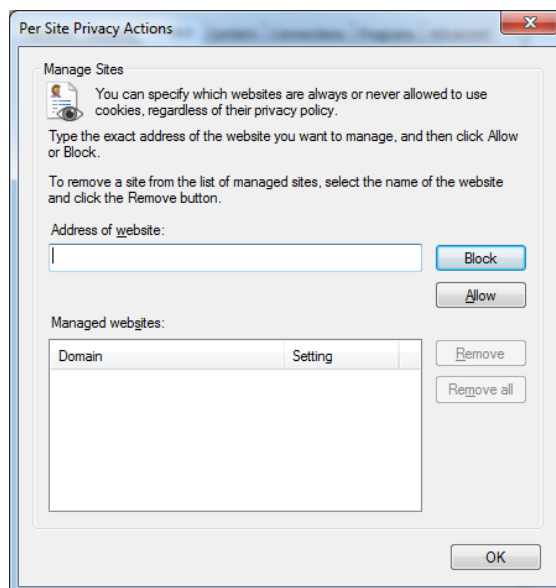


This process will allow you to delete cookies for all sites **except for TexansCU.org**. Online Banking utilizes cookies to verify your identity during the login process and assists in managing other Online Banking processes.

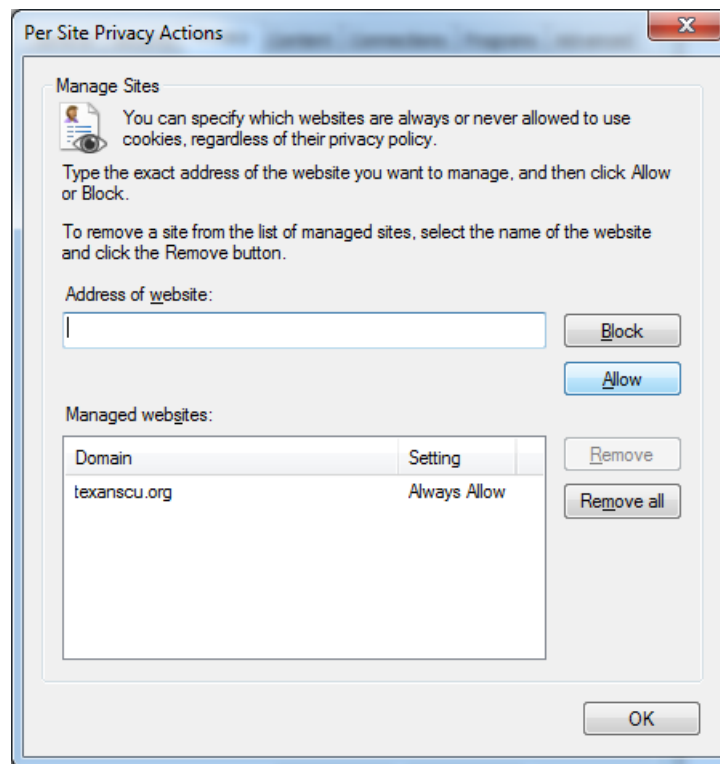
1. Select Internet Options within IE9.
2. Select the PRIVACY tab. Note that it is set to **High**.
3. Select the Sites button.



4. In the address of website field, type **texanscu.org** and select Allow.



5. The domain moved under the Managed websites section.
6. Click the OK button.



7. With Texans as the only site white listed and the security settings is set to High, all websites with the exception of Texans will not be allowed to store cookies.
8. To enable cookie storing, complete the following steps.

## Cookies

If you are using Internet Explorer 9, you may be deleting your cookies automatically and will need to change that setting in order to access Online Banking without repeatedly receiving and entering a one-time passcode.

1. On the General tab, click on TOOLS.
2. Select INTERNET OPTIONS.
3. Under the heading Browsing history, uncheck the 'Delete browsing history on exit' checkbox.
4. Click on the PRIVACY tab.
  - a. Click the "Advanced" button.
  - b. Put a check mark next to "Override Automatic Cookie Handling".
  - c. Accept 'First-party Cookies' and 'Third-party Cookies'.
  - d. Put a check mark next to "Always Allow Session Cookies".
  - e. Click the OK button.

## Security

5. Click on TOOLS.
6. Select INTERNET OPTIONS.

7. Click on the SECURITY tab.
  - a. Set the Security Level for the Internet Zone to Medium-high. (if the slider bar is not available, click on the button "Default Level").
  - b. Click the OK button.
  
8. Click on the PRIVACY tab.
  - a. Set the Privacy Setting to MEDIUM.
  - b. Click on the button "Advanced".
  - c. Put a check mark next to "Override Automatic Cookie Handling".
  - d. Under First-party Cookies make sure the radio button is set to ACCEPT.
  - e. Under Third-party Cookies make sure the radio button is set to ACCEPT.
  - f. Put a check mark next to "Always Allow Session Cookies".
  - g. Click the OK button.
  
9. Click on the ADVANCED tab.
  - a. Under Security make sure the checkbox for "Do not save encrypted pages to disk" is blank.
  - b. Under the Security Section, put a check mark next to "Use SSL 2.0" and "Use SSL 3.0".
  
10. Click on OK until exited completely from options.
  
11. Then close all browser windows (resets the IE9 browser settings) and start up the browser again.

### **Deleting All Temporary Internet Files:**

**WARNING! MFA Impact** - Doing this will cause you to be challenged at login on an authorized computer.

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click the GENERAL tab.
4. Under Browsing History, click the 'Delete...' button.
5. In the Delete Browsing History popup window, put a check mark next to Temporary Internet Files. User may decide whether to put a check mark in all other boxes in this window.
6. Click on the 'Delete' button at bottom of popup window.
7. Click on OK until exited completely from options.

### **Deleting Cookies Only:**

**WARNING! MFA Impact** - Doing this will cause you to be challenged at log in on an authorized computer.

1. Click on TOOLS.
2. Select INTERNET OPTIONS.
3. Click the GENERAL tab.
4. Under Browsing History, click the 'Delete...' button.

5. In the Delete Browsing History popup window, check the box for Cookies. Uncheck all other boxes in this window, with possible exception of 'Preserve Favorites website data'.
6. Click on the 'Delete' button at bottom of popup window.
7. Click on OK until exited completely from options.

**Active X Filtering:**

You should make sure your ActiveX Filtering is turned off, too, by following these steps:

1. Select the gear icon in the top right of your browser window.
2. Select 'Safety'
3. Check the 'ActiveX Filtering – if it has a checkmark by this option, uncheck it.
4. Close out of your browser and then reopen it and try again.