

Texans Credit Union names new Chief Operating Officer



RICHARDSON, Texas – Texans Credit Union is pleased to announce the promotion of Tiffany Chisnall to her new role as the Chief Operating Officer. Since joining Texans more than five years ago, Ms. Chisnall has exhibited a proven track record for leading and developing teams, resulting in improved member service and a significant financial turnaround for the credit union. Texans Credit Union was released from conservatorship last month.

In this role, Ms. Chisnall will be overseeing several major areas of the credit union, including the management of Texans' branch network and the full-service call center (e-Branch), Business Development, Marketing, Emerging Technology, Member Account Services, and Training and Development. Ms. Chisnall will report directly to Kevin Durrance, President and CEO.

"Tiffany and her teams have done a tremendous amount of work improving the credit union," Mr. Durrance stated. "She has been instrumental in helping create a unified team culture for the benefit of our members, our staff and the credit union overall. Tiffany has a true passion for leading and serving others. Under her leadership and expertise, she demonstrated that she is an invaluable asset to Texans and our members, consistently improving our member-focused culture."

A graduate of the University of Arkansas at Little Rock, Ms. Chisnall has more than 15 years of credit union experience, across many areas and primarily in leadership roles. She started with Texans Credit Union as a Retail and Operations Consultant in August 2011 and was hired permanently in January 2012. Prior to her role at Texans, she served as a vice president of Orion Federal Credit Union in Memphis, where she worked for more than 10 years.

Texans Credit Union is a Texas-based, member-owned, not-for-profit financial cooperative with branches throughout the Dallas metropolitan area. Since being chartered in 1953 by Texas Instruments, Texans now provides financial products and services to more than 111,000 members who live, work or attend school in Collin, Dallas, Grayson, Rockwall, Travis, Williamson counties and parts of Denton County. For more information, visit www.texanscu.org.

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